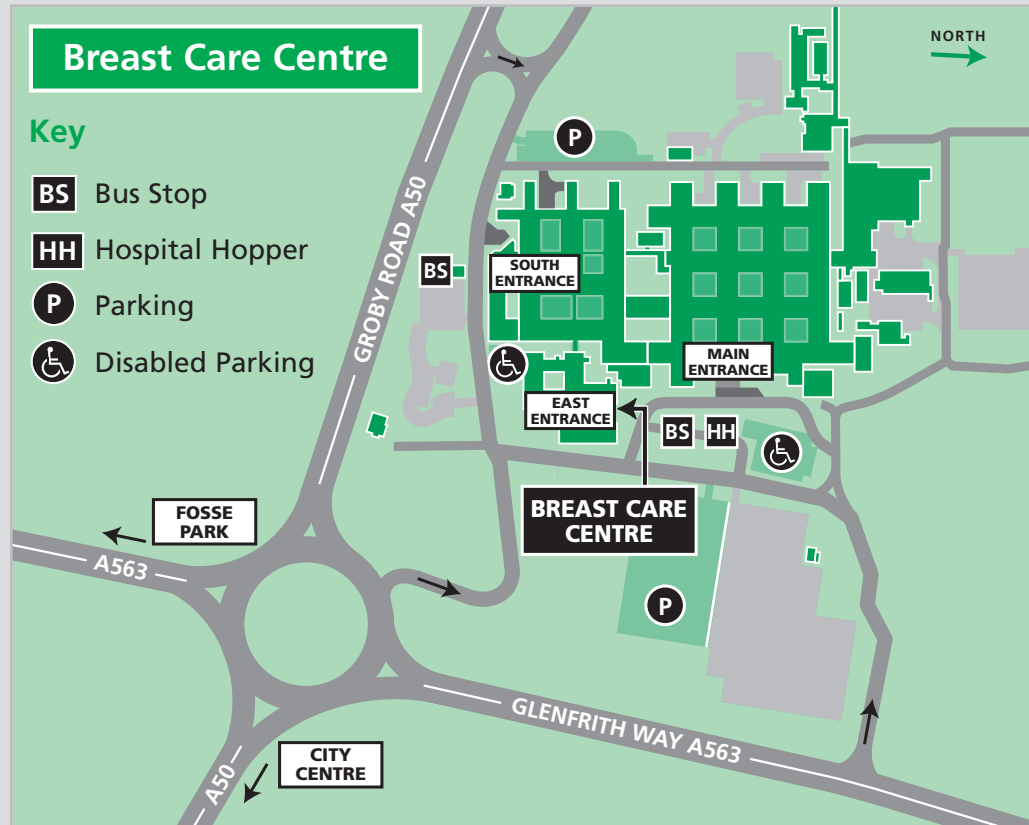


# Getting to Glenfield Hospital

*Caring at its best*

University Hospitals of Leicester **NHS**

NHS Trust



## Breast Care Centre

The Breast Care Centre is sited in the building to the left of the Main Entrance, near the East Entrance. There are steps and a steep ramp down to the Centre. Should assistance be required with wheelchair access, please go to the main hospital reception and request porter assistance.

**Please report to the Breast Care Reception on arrival.**

## Car parking

Limited parking is available on site (a pay and display system is in operation). Where possible, the UHL would encourage the use of alternatives to the car. Disabled bays are available, however the blue badge on-street exemptions do not apply.



## Public transport

Railway and bus stations are approximately four miles away. The Hospital Hopper bus runs every 30 minutes and links Glenfield Hospital, Leicester General Hospital and Leicester Royal Infirmary with the Beaumont Leys Centre, Hamilton Centre and the railway station.

Visit [www.uhl-tr.nhs.uk](http://www.uhl-tr.nhs.uk) or call traveline on **0871 200 22 33** for more information. For train details call **08457 48 49 50**.

## Hospital address

Glenfield Hospital  
Groby Road  
Leicester  
LE3 9QP

# Welcome to Glenfield Hospital

For more information visit  
[www.uhl-tr.nhs.uk](http://www.uhl-tr.nhs.uk)

University Hospitals of Leicester **NHS**  
NHS Trust

Glenfield Hospital is part of The University Hospitals of Leicester NHS Trust, (UHL).

We are called 'University' Hospitals because as well as treating over a million patients a year we work alongside Leicester's universities to teach student doctors and nurses.

UHL is officially rated as 'excellent'. This means that the services we provide and the staff who provide them are amongst the best in the country. However we know that there are always things we could do better.

If you have any suggestions for how we can improve or you are concerned about any part of your visit or treatment please contact the Patient Advice and Liaison Service (PALS), they are there to help.

Call PALS on (0116) 258 3100.

Your appointment letter will tell you the date and time of your appointment and which area you need to go to. Please check your letter carefully before you set off for your appointment and let the clinic know if you are unable to attend.

## Special requirements

If you have any special needs relating to a disability, or you require language or communication support, please ring the telephone number given in your appointment letter before your appointment so that the appropriate arrangements can be made.

## Medicines

Please bring with you all the medicines you are currently taking, whether prescribed or purchased over the counter (including any creams, inhalers or complementary medicines), in their original packaging.

## Student doctors and nurses

As we are a teaching hospital there may be students present during your appointment. If you do not feel comfortable with this please let us know.

## Treatment consent

Consent to undergo treatment can be implied, verbal or written depending on the nature of the treatment. If you have any questions about your treatment, please do not hesitate to ask.

## Receiving copies of your letters

If you would like to receive copies of any letters written about your care, for example from a hospital doctor to your GP, please tell us during your appointment.

## If you would like this in another language or format, call (0116) 258 4382

आपनि यदि এই लिफলেटर অনুবাদ - लिखित বা অডিও টেপ এ চান, তাহলে অনুগ্রহ করে সার্ভিস ইকুয়ালিটি ম্যানেজার ডেভ বেকার'এর সাথে 0116 2584382 নাম্বারে যোগাযোগ করুন।

यदि आप को इस लीफ़लेट का लिखती या टेप पर अनुवाद चाहिए तो कृपया डेव बेकर, सर्विस ईक्वालिटी मैनेजर से 0116 2584382 पर सम्पर्क कीजिए।

જો તમને આ પત્રિકાનું ભેગિન અથવા ટેપ ઉપર ભાષાંતર જોઈતું હોય તો મહેરબાની કરી ડેવ બેકર, સર્વિસ ઇક્વાલિટી મેનેજરનો 0116 2584382 ઉપર સંપર્ક કરો.

Haddaad rabto warqadan oo turjuman oo ku duuban cajalad ama qoraal ah fadlan la xiriir Maamulaha Adeegga Sinaanta 0116 258 4382.

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸ ਲੀਫਲੈਟ ਦਾ ਲਿਖਤੀ ਜਾਂ ਟੇਪ ਕੀਤਾ ਅਨੁਵਾਦ ਚਾਹੀਦਾ ਹੋਵੇ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਡੇਵ ਬੇਕਰ, ਸਰਵਿਸ ਇਕੁਅਲਿਟੀ ਮੈਨੇਜਰ ਨਾਲ 0116, 2584382 ਤੇ ਸੰਪਰਕ ਕਰੋ।

Eğer bu broşürün (kitapçığın) yazılı veya kasetli açıklamasını isterseniz lütfen servis müdürüne 0116 258 4382 telefonundan ulaşabilirsiniz.

## Clean hands are safe hands

Whether you're an outpatient, inpatient or a visitor, it is everyone's responsibility to keep our hospitals clean and germ free.

- Wash your hands regularly; especially before eating and after going to the toilet.
- If you are staying in hospital and have visitors, ask them to wash their hands or use the alcohol gel before they touch you, especially if you have had a surgical procedure or you have an open wound.
- If you are a visitor, don't wait to be asked! Clean your hands before and after you have any contact with a patient. This will reduce the risk of infection for both of you.
- Think twice about visiting someone in hospital if you are suffering from a cough, cold or diarrhoea.



If you would like  
a copy of our  
'Understanding and Preventing  
Infections' leaflet,  
call (0116) 258 3573