

May 2015

GP Newsletter



Welcome to the May edition of the GP Newsletter

Newly appointed Directors

"I am pleased to announce we have appointed two new Directors to our Executive Team. Julie and Louise bring an abundance of experience, a real desire to help guide and steer us through our exciting plans and a determination to achieve our ambitions for Leicester's Hospitals. Both Julie and Louise will take up their new roles on Monday 3 August 2015." **John Adler**, Chief Executive



Julie Smith, Chief Nurse

We have appointed Julie Smith to the role of Chief Nurse. Julie has worked in the NHS for over 25 years, having trained as a nurse in Belfast.

Her career path then saw her working in a variety of clinical roles from staff nurse through to matron before moving into general management to a variety of roles held regionally and nationally.

Julie has spent the last four years as

Director of Nursing & Quality for Mid Cheshire Hospitals NHS Foundation Trust and has a background that spans large, multi-site district general hospitals, a large teaching hospital as well as a number of regional and national roles, including the Modernisation Agency and the Department of Health focusing on quality improvement and redesigning the delivery of clinical services.

Louise Tibbert, Director of Workforce and Organisational Development

We have appointed Louise Tibbert to the role of Director of Workforce and Organisational Development.

Louise is currently Head of HR and OD at Hertfordshire County Council, a position she has held since April 2010. In this role Louise reports to the Deputy Chief Executive and is the Council's lead HR and OD Professional and has successfully developed and

delivered an overarching Workforce Strategy aligned to the Council's Corporate Plan 2013-2017. Louise has led on regional and national work programmes and held a number of roles in Cambridge, both City and County councils, prior to working in Hertfordshire, so is used to working in large and complex public organisations.



Message from the Chief Operating Officer



I am pleased to inform and update you on our performance in April 2015 compared to April 2014. In general performance is much improved from 12 months ago which means more of our patients are receiving timely care.

Standard	Apr-14	Apr-15	Improvement
4+ hr Wait (95%)	86.9%	92.0%	5.1%
Admitted (90%) *estimated	78.9%	88.0%	9.1%
Non-Admitted (95%) *estimated	94.3%	95.6%	1.3%
Incomplete (92%) *estimated	93.9%	96.4%	2.5%
Diagnostics (DM01) (<1%) *estimated	0.8%	0.9%	-0.1%
Cancelled Ops (0.8%) *estimated	1.1%	0.6%	0.5%
Not Rebooked within 28 days (0 patients) *estimated	10	2	8

• Four hour performance was 92.0% which is a big improvement on 12 months ago. In the month of April 2015 an additional 1504 more patients were treated within four hours than April 2014. The improvement in performance was all the more impressive because attendances were up 3.7% and admissions up by 7.0% compared to the same time last year. Whilst we are pleased with the improvement we must recognise our performance remains a long way below the

national standard meaning too many patients are waiting too long.

- Admitted performance (RTT) has improved by 9.1% and we fully expect to be compliant (+90%) in May 2015. This will be the first time in many years we have achieved this.
- Non-admitted and incomplete performances have improved by 1.3% and 2.5%.
- Diagnostics has dropped slightly but remains compliant and may improve once validation is complete.

• Cancelled operations on the day of surgery and patients rebooked within 28 days have improved dramatically but we recognise there is more to do and we are sorry for the disruption on the day cancellations cause to patients. We are a very busy, complex acute provider and we only cancel patients if all other options have already been pursued.

Richard Mitchell
Chief Operating Officer

Updated Cellulitis Pathway

The Adult Primary Care Cellulitis Pathway has been updated by a multi-disciplinary working group which has included **Mr Martin Wiese** as a Clinical Lead.

This was in response to an initial review which established that although the pathway was generally working well, it was not fully optimised for clinically obese patients resulting in a risk of under dosing occurring.

In the updated cellulitis pathway, version 11 dated March 2015, the Teicoplanin dosing regimen is now tiered according to patient weight. There is also the addition of a new authorisation form for community nurses and updated references.

This pathway is applicable for the whole of Leicester, Leicestershire and Rutland and is available on <http://www.lmsg.nhs.uk>

The document contains references and links to full guidelines on specific areas such as Lymphoedema Guidelines (Page 5) and NICE Guidelines (Page 8).

The primary areas updated are as follows:

- Tiered dosing regimen according to patient weight - this was due to under dosing occurring with the previous fixed dosing of Teicoplanin
- Updated Nursing Authorisation forms to reflect the tiered dosing
- Updated references for guidelines

Izhar Kler

Programme Delivery Lead -
Urgent Care, Leicester City Clinical
Commissioning Group



IT Updates

ICE - Following Primary Care feedback, a 'Throat' option has been added to the Sexual Health bloods / swabs drop down box when testing for Chlamydia or Chlamydia G/C

PRISM - Referral Pathways for Abnormal USS of Liver or Pancreas has been uploaded onto PRISM as a resource guide.



For further information please contact
izhar.kler@leicestercityccg.nhs.uk, or on 0116 295 1424

Our Services... *your* thoughts!



A new section of the newsletter is being launched. We want your feedback and input into services provided by UHL.

You are welcome to feedback about any aspect of our services, both positive and negative, however periodically we will ask for specific areas of feedback so we can concentrate on developing certain aspects of service provision.

This is not intended to replace the complaints procedure or any other formal procedures in place.

We are simply asking for constructive feedback in order to engage you in service development.

We welcome comments, suggestions and examples of your experiences of working with UHL from both Clinical and Administrative colleagues.

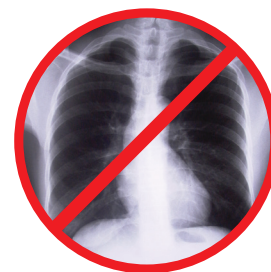
Current hot topics:

GP Hotline - We are currently reviewing the GP Hotline and are interested in feedback regarding if and how you utilise the service and your experiences regarding accessibility of advice and information.

Please get in touch and help us provide better services for you and your patients.

To feedback, click on the link and email

UHLGPServices@uhl-tr.nhs.uk



Emergency Generator Testing

Reminder of dates and times when the Direct Access Imaging Service will be **unavailable** due to essential generator testing.

Upcoming test times

Monday 08 June 2015

08:15 - 09:15

Tuesday 07 July 2015

08:15 - 10:15

Nick Clark,

Radiology Site Manager

0116 256 3624

Events attended by UHL Consultants

Below are some of the recent events attended by UHL Consultants:

Members of the Paediatric Team: Dr C Wighton; Dr A Bolger; Dr K Kotecha; Dr S Nichani; Dr G Lewis; Dr A Wilmot and Dr J Greening gave an insight into UHL Paediatric services at the Leicester City CCG PLT on 18 March 2015.

Dr S Chaudhri, Colorectal Consultant attended the Leicester City CCG PLT on 15 April 2015 and gave a 2WW Caner update.

Dr A Miodrag, Consultant Geriatrician together with Specialist Nurses Sally Ryder and Janet Browning, gave updates on the Castleden Bladder and Bowel Clinics and Continence Clinics at Leicester City CCG PLT on 15 April 2015.

Dr F Miall and Dr L Barton gave presentations on Lymphoma and CCL at the Leicester City CCG PLT on 15 April 2015.

Dr V McNamara, Associate Specialist, was involved in a Sexual Health Education Session at Leicester City CCG PLT on 15 April 2015.

Opportunities for GPs with Specialist interest in Emergency Medicine

The Emergency Department has vacancies for GPs with Specialist Interest in Emergency Medicine working on a sessional basis within the team.

If you are interested, or would like further information please contact Dr Ffion Davies, Consultant in Emergency Medicine on **0116 258 5812** or **Ffion.davies@uhl-tr.nhs.uk**



Leicestershire Medicines Strategy Group Newsletter



This newsletter is designed to keep you informed of LMSG outcomes and will be distributed monthly.

Please ['click here'](#) to access the current Newsletter.

Leicester Medicines Strategy Group is working on behalf of the Leicester, Leicestershire and Rutland Health Community to support safe, rational and cost-effective prescribing.

GP Education & Events

Paediatric Neurology Grand Round Meeting

Thursday 11 June

9:30am - 1:30pm

Venue:

Lecture Theatre, Clinical Education Centre, Leicester Royal Infirmary

Agenda

Do paediatricians have a role in promoting child mental health?

Professor Nisha Dogra, Professor of Psychiatry Education and Honorary Consultant in Child and Adolescent Psychiatry - Greenwood Institute of Child Health, University of Leicester

Autistic Spectrum Disorder

Dr Amy Taylor, Consultant Neurodisability Paediatrician, Nottingham University Hospitals NHS Trust

Down syndrome

Dr Mary Small, Consultant Community Paediatrician, Families, Young Peoples and Children's Services Division, Leicestershire Partnership NHS Trust

Dr Elizabeth Marder, Consultant Paediatrician and Pathway Lead Clinician for Children and Young People, Nottingham University Hospitals NHS Trust

Renal and Urology Radiology

Thursday 18 June 2015

6:30pm - 9:00pm

Hot food buffet from 6:30pm

Venue:

Clinical Education Centre, Glenfield Hospital

Cost: Free for GPs

Contact:

Catherine Headley

UHLGPServices@uhl-tr.nhs.uk

0116 258 8598

Course Objectives:

How to access the best tests for your patients within current resources to provide speedy diagnosis and early treatment.

Agenda

- Dr Rajesh Arumugam, Consultant Radiologist will present on 'How Imaging can Assist in the Treatment of Loin Pain and Haematuria'

- Professor Masood Khan, Consultant Urologist will present on the Management of Haematuria: Guidelines and Resources

Joint Injection Course

Saturday 27 June 2015

8.30am - 1.30pm

Venue:

Leicester General Hospital

Cost: £50.00 per person which includes morning coffee break

Contact:

Nichola Coleman

nichola.coleman@uhl-tr.nhs.uk

0116 256 3016

Course Organiser:

Mr Maneesh Bhatia, Consultant Orthopaedic Surgeon

Maneesh.Bhatia@uhl-tr.nhs.uk

Course Objectives:

'What to inject, what not to inject and how to inject?'

Course Description:

- Hands on course for GPs to cover Knee, Shoulder, Elbow, Hand, Wrist, Foot and Ankle and Trochanteric Bursitis
- In the first half of the morning there will be lectures by Orthopaedics Consultants to discuss anatomy, portals, technique and contraindications
- After the break, participants will be split into six groups. These groups will visit

the six stations in rotation (Shoulder, Elbow, Hand/Wrist, Knee, Foot/Ankle, Trochanteric Bursa) where the consultant in charge will help them to practice the injection skills on feedback models.



If you would like more information about any articles in the newsletter or have suggestions for future editions, please do get in touch.

Catherine Headley

0116 258 8598

07432 623 350

UHLGPServices@uhl-tr.nhs.uk

And finally...

For general information such as referring to us, GP education and previous editions of the GP newsletter, you can find it all (home or at work) by clicking here:

www.leicestershospitals.nhs.uk/professionals/

