

August 2016

University Hospitals of Leicester



NHS Trust

GP Newsletter

Caring at its best



Welcome to the August edition of the GP Newsletter

Annual Primary Care Temperature Check Survey



01 September 2016 sees the launch of our annual Primary Care Survey to assess your opinion of our organisation and the progress we are making as a provider.

We received a good response last year and would like to encourage more staff of all levels in Primary care to feedback to us. As a result of feedback last year we are developing an easy to access full Directory of Services for the Trust which will replace the existing paper based format. Other work within the Trust has

been influenced and supported by the data received from the Survey, so it is important to us that you feedback your experiences, both professionally and personally.

The survey is in the same format as last year and takes only a few minutes to complete, it can be accessed here:

<https://secure.crtviewpoint.com/Online/Survey/b1f67a5a-25d8-412b-b637-4d3a0bd961fb>

Please can you encourage colleagues to complete the survey as the more information and suggestions we have, the better we can understand the work which needs to be undertaken to ensure that we are providing the best healthcare for our patients.



The survey will be open to all Primary Care staff until Friday 30 September.

Thank you in advance for your participation.

Catherine Headley,
Head of Service for GPs

Changes to General Paediatrics

From August 2016 all referrals for an acute assessment on the Children's Assessment Unit (CAU) should be made via the **on call Paediatric Registrar**. This should allow improved screening of the referral and a better quality service for our colleagues in primary care.

In addition from 14 September 2016 the **Children's Assessment Unit at the Royal will move location to Ward 14 Level 4 Balmoral building**. The telephone numbers will remain the same.

General Paediatric Advice Hotline

This is a new service for the health care professionals in Leicester and Leicestershire.

It allows access to the General Paediatric consultant team Monday to Friday between 9am and 5pm.

The advice line has been set up in order to answer the many questions about the care of paediatric patients that can arise. It will hopefully provide expert advice in a timely fashion and ensure the right care can be delivered for all of our region's paediatric population.

It is not intended to be used for straightforward referrals for review although this may still be the outcome agreed.

The new telephone for this service is **07960 859039**



**NEW
ADVICE
HOTLINE**

Sickle Cell and Thalassaemia Nursing Service New telephone number



From 01 September 2016 changes will be made to the Sickle Cell and Thalassaemia Nursing Service.

In order to ensure that the service continues to provide effective, safe and efficient care, the team currently located within the Merlyn Vaz Centre will be relocated to Haemoglobinopathies unit at the Royal Infirmary.

The team will be contactable on a new telephone number 0116 258 6081

As you are aware all babies are screened for Sickle Cell and Thalassaemia shortly after birth and the results of these tests are sent by the screening service directly to the GP practice. Please could you ensure that these results are passed onto the parents at the 6-week baby check or at the earliest opportunity. The nursing team will then provide a telephone follow-up in order to further discuss the results. These are rare conditions and if you would like further information from the service regarding the receipt of abnormal results and the

implications for the parents and child, nurses would be willing to provide an opportunity for learning and to raise awareness of the conditions.

Please contact the team on 0116 258 6081.

Thank you for your continued support.

Libby (Sarah) Tadd
Haemoglobinopathies Unit

Specialist Nurse
for Children with
Sickle Cell Anaemia
and Thalassaemia.



Advice and Guidance

The following services are all available on the NHS E-Referral Service (formerly Choose and Book) for Advice and Guidance. Instructions on how to use the service can be found here:

<http://www.leicestershospitals.nhs.uk/professionals/gp-referrals/nhs-e-referral-service/>

Service Name	Specialty
Colorectal Service Clinic - Colorectal Surgery - LGH - RWE	Colorectal
2ww Cancer Lower GI-UHL-must book at time of referral. Patient must not attend this apt-2ww-GH-RWE	Colorectal
Adult General Dermatology Service - Dermatology - LRI - RWE	Dermatology
Adult General Surgery Service Clinic - General Surgery - LRI - RWE	General Surgery
Adult Non-Inguinal Hernia Clinic - Generalised Surgery - LRI - RWE	General Surgery
General Haematology - Clinical Haematology - LRI - RWE	Haematology
Haemostatic (bleeding) + Thrombotic (Adult + Paed) - Clin Haem - LRI - RWE	Haematology
Adult General Hepatology Service - Hepatology(Medical non surgical) - LRI - RWE	Hepatology
Hepatobiliary & Pancreatic Specialised Surgery-H&P-LGH-RWE	Hepatology & Pancreatic
General Nephrology Service - Nephrology - LGH - RWE	Nephrology
Corneal Service - Ophthalmology - LRI - RWE	Ophthalmology
Eye Lid Service (Adult) - Ophthalmology - LRI - RWE	Ophthalmology
General Eye Clinic Service (Adult) - Ophthalmology - LRI - RWE	Ophthalmology
Glaucoma Service - Ophthalmology - LRI - RWE	Ophthalmology
Macular and Retinal Vascular Disease Service - Ophthalmology - LRI - RWE	Ophthalmology
Orbital and Lacrimal Service (Adult) - Ophthalmology - LRI - RWE	Ophthalmology
Paediatric Ophthalmology (General Service) Orthoptic & Optometry - Ophthalmology - LRI - RWE	Ophthalmology

Helen Cave, Deputy Head of Performance for Outpatients and E-Referral Service **Contact - helen.cave@uhl-tr.nhs.uk**



STOP...

**Before Referring,
Consider Advice and Guidance**

Service Name: Adult General Dermatology Service - Dermatology - LRI - RWE

There is a seasonal increase in referrals to Dermatology during the summer months but there are now only 5 Dermatology Consultants in the team.

Before referring, please consider using Advice and Guidance on the NHS E-Referral Service system. Your request will be answered by the on-call Consultant Dermatologist, usually within 2-5 days

Analysis of data from October 2014 – October 2015 showed that out of 90 Advice and Guidance requests to Dermatology, only 27 patients required referral to the department. Please use our Advice and Guidance service, and do not refer to UHL Dermatology unless you think it is absolutely necessary.

Would you like to participate in a National Influenza Surveillance Scheme?

Public Health England are again running an Influenza Surveillance Scheme for the coming Winter season and would like to recruit GP practices in LLR to participate.

Each will be asked to provide nose and throat specimens from up to ten patients per week with an influenza-like illness for a maximum period from week 40 to week 20.

A small financial award is available for participation in this scheme.

There is a requirement to state on the specimen form:

- whether the patient had fever and cough in the previous 7 days;
- the patient's vaccination status (including whether the vaccine was administered intranasally or by injection);
- if they fall into the Department of Health's defined risk group for influenza vaccination;
- whether the patient had been prescribed antiviral drugs in the previous 14 days.

For further information or to register for this scheme please contact Carina Bradley at the empath Virology Laboratory via email: carina.bradley@uhl-tr.nhs.uk or telephone **0300 0303 1753 (UHL switchboard) ext 6522.**

If you want to contact PHE directly please email: Respscidsc@phe.gov.uk. Your help towards the scheme is greatly appreciated.

Carina Bradley - BMS Team Leader, Empath



GP Education & Events

SAVE
THE
DATE

Integrated Care across LLR

22 September 2016

1:15pm - 6:00pm

Venue:

Conference Centre
Nelson Suite
Leicester Racecourse
Oadby
Leicester
LE2 4AL

Contact:

Rosemarie.Hughes@uhl-tr.nhs.uk
0116 258 3871

A half-day workshop hosted by UHL Clinical Senate and Supported by the Better Care Together Clinical Leadership Group focusing on specialists and generalists meeting the challenges of reducing unplanned admission to hospital and providing care closer to home. Developing a more seamless patient journey and after sessions discussing and debating, it is hoped that two or three schemes are selected to be pioneers. We will also take the opportunity to explore clinical

leadership in this context as we begin to develop a clinical leadership academy across LLR, better supporting our clinicians to lead on new models of care. It is important to have input at this event from GPs together with Clinicians from UHL and LPT and representatives from Social Care.

Speakers include: Professor Joseph Dias (Chair - UHL Clinical Senate), John Adler (Chief Executive, UHL), Professor Mayur Lakhani (GP Chair, West Leicestershire CCG)

Leicestershire Palliative Care Study Group - Breast Cancer

06 October 2016

9:00am - 3:30pm

Course Fee: £50 inc Lunch

Venue:

Leicester Racecourse

Contact:

Karen.mann@uhl-tr.nhs.uk
0116 258 5021

Presenters / Presentations include:

- Why has life expectancy improved?
Professor Samreen Ahmed
- Palliative Care for Advanced Cancer of the Breast
Dr David Miodrag
- Breast Cancer in the media: Fact or Fiction?
Dr Jillian Wall

- Management of recurrent carcinoma of the Breast
Dr Joey Wood
- Psycho-Social Sequelae of Breast Cancer
- Breast Screening Programme

Joint Injection Course

08 October 2016

08:30am - 1:30pm

Cost: £75 (including refreshments and brunch)

Venue:

Leicester General Hospital

Contact:

nichola.coleman@uhl-tr.nhs.uk
0116 256 3016

Course Description:

- Hands on course for GPs which will cover Knee, Shoulder, Elbow, Hand, Wrist, Foot and Ankle and Trochanteric Bursitis.
- Lectures by Orthopaedic Surgeons discussing anatomy, portals, technique and contraindications

- Practical sessions on specific injection sites

For further details or to book a place, please contact: **Nichola Coleman**



If you would like more information about any articles in the newsletter or have suggestions for future editions, please do get in touch.

Catherine Headley
0116 258 8598
07931 206 247

UHLGPServices@uhl-tr.nhs.uk

And finally...

For general information such as referring to us, GP education and previous editions of the GP newsletter, you can find it all (home or at work) by clicking here:

www.leicestershospitals.nhs.uk/professionals/

