

2017-18

Data below shows the % recommend score by Patient Demographics.
The demographic detail is captured from the Patient Experience Surveys, where the Patient identifies themselves according to the question asked.

Also shown is the % coverage: (number of patients identified in the demographic group / total number of patients)

Q: To which Ethnic group would you say you belong

		FY 16-17	FY 17-18
ASIAN BANGLADESHI	% Recommend Score	95.3%	98.5%
	% total surveyed	0.29%	0.27%
	% total patients admitted	0.42%	0.52%
ASIAN INDIAN	% Recommend Score	95.7%	97.4%
	% total surveyed	7.39%	6.97%
	% total patients admitted	12.74%	12.88%
ASIAN PAKISTANI	% Recommend Score	92.4%	97.5%
	% total surveyed	0.75%	0.67%
	% total patients admitted	0.88%	0.90%
ANY OTHER ASIAN BACKGROUND	% Recommend Score	96.1%	98.5%
	% total surveyed	0.61%	0.60%
	% total patients admitted	1.43%	1.69%
BLACK AFRICAN	% Recommend Score	93.9%	97.5%
	% total surveyed	0.82%	0.80%
	% total patients admitted	1.04%	1.11%
BLACK CARIBBEAN	% Recommend Score	93.4%	95.5%
	% total surveyed	0.50%	0.42%
	% total patients admitted	0.73%	0.75%
ANY OTHER BLACK BACKGROUND	% Recommend Score	90.5%	98.9%
	% total surveyed	0.08%	0.09%
	% total patients admitted	0.47%	0.54%
MIXED WHITE AND ASIAN	% Recommend Score	93.0%	94.2%
	% total surveyed	0.37%	0.34%
	% total patients admitted	0.21%	0.25%
MIXED WHITE AND BLACK AFRICAN	% Recommend Score	93.9%	88.9%
	% total surveyed	0.03%	0.03%
	% total patients admitted	0.17%	0.13%
MIXED WHITE AND BLACK CARIBBEAN	% Recommend Score	93.6%	94.8%
	% total surveyed	0.55%	0.54%
	% total patients admitted	0.35%	0.37%
ANY OTHER MIXED BACKGROUND	% Recommend Score	92.2%	94.1%
	% total surveyed	0.33%	0.27%
	% total patients admitted	0.40%	0.47%
CHINESE	% Recommend Score	93.5%	97.4%
	% total surveyed	0.15%	0.15%
	% total patients admitted	0.26%	0.27%
ANY OTHER ETHNIC GROUP	% Recommend Score	92.5%	97.0%
	% total surveyed	0.20%	0.20%
	% total patients admitted	2.02%	1.82%
WHITE BRITISH	% Recommend Score	96.0%	97.1%
	% total surveyed	53.53%	48.12%
	% total patients admitted	73.29%	72.64%
WHITE IRISH	% Recommend Score	93.4%	96.5%
	% total surveyed	0.69%	0.52%
	% total patients admitted	0.67%	0.66%
ANY OTHER WHITE BACKGROUND	% Recommend Score	92.7%	96.2%
	% total surveyed	1.83%	1.84%
	% total patients admitted	3.06%	3.31%
Not completed	% Recommend Score	93.5%	96.0%
	% total surveyed	31.88%	38.18%
	% total patients admitted	1.86%	1.70%

Q: Do you have any of the following long-standing conditions :

		FY 16-17	FY 17-18
Deafness or severe hearing impairment	% Recommend Score	96.9%	96.4%
	% total surveyed	4.15%	4.39%
	% total patients admitted	0.55%	0.45%
NO	% Recommend Score	95.8%	96.9%
	% total surveyed	66.36%	71.63%
	% Recommend Score	92.8%	96.0%
Not completed	% total surveyed	29.49%	23.98%

		FY 16-17	FY 17-18
A learning disability	% Recommend Score	94.8%	94.1%
	% total surveyed	1.02%	1.35%
	% total patients admitted	0.40%	0.34%
NO	% Recommend Score	95.9%	96.9%
	% total surveyed	69.48%	74.65%
	% Recommend Score	92.8%	95.9%
Not completed	% total surveyed	29.50%	23.99%

		FY 16-17	FY 17-18
A long standing illness	% Recommend Score	96.5%	96.4%
	% total surveyed	9.21%	10.08%
	% total patients admitted	data not available	
NO	% Recommend Score	95.8%	96.9%
	% total surveyed	61.32%	66.01%
	% Recommend Score	92.8%	96.0%
Not completed	% total surveyed	29.47%	23.91%

		FY 16-17	FY 17-18
A mental health condition	% Recommend Score	94.6%	95.2%
	% total surveyed	3.04%	3.48%
	% total patients admitted	5.38%	5.63%
NO	% Recommend Score	96.0%	97.0%
	% total surveyed	67.47%	72.53%
	% Recommend Score	92.8%	96.0%
Not completed	% total surveyed	29.49%	23.98%

		FY 16-17	FY 17-18
A long standing physical disability	% Recommend Score	96.1%	96.1%
	% total surveyed	5.49%	6.21%
	% total patients admitted	data not available	
NO	% Recommend Score	95.9%	96.9%
	% total surveyed	65.03%	69.82%
	% Recommend Score	92.8%	96.0%
Not completed	% total surveyed	29.49%	23.97%

		FY 16-17	FY 17-18
Blindness or partially sighted	% Recommend Score	96.3%	95.0%
	% total surveyed	1.35%	1.55%
	% total patients admitted	0.17%	0.20%
NO	% Recommend Score	95.8%	96.9%
	% total surveyed	65.60%	70.84%
	% Recommend Score	93.2%	96.1%
Not completed	% total surveyed	33.05%	27.61%

Q: Which of the following describes your sexuality

		FY 16-17	FY 17-18
Heterosexual/straight	% Recommend Score	96.7%	97.4%
	% total surveyed	40.31%	42.38%
Gay/lesbian	% Recommend Score	96.3%	95.7%
	% total surveyed	0.49%	0.46%
Bisexual	% Recommend Score	87.3%	95.9%
	% total surveyed	0.36%	0.32%
Other	% Recommend Score	80.4%	88.2%
	% total surveyed	0.98%	0.69%
I would prefer not to say	% Recommend Score	92.7%	93.4%
	% total surveyed	3.67%	3.44%
Not completed	% Recommend Score	94.1%	96.4%
	% total surveyed	54.20%	52.70%

Age group of patient

		FY 16-17	FY 17-18
17yrs or younger	% Recommend Score	96.7%	97.8%
	% total surveyed	6.46%	5.17%
	% total patients admitted	9.58%	0.52%
18-64	% Recommend Score	94.9%	97.0%
	% total surveyed	34.10%	30.50%
	% total patients admitted	51.50%	72.64%
65-84	% Recommend Score	97.7%	97.9%
	% total surveyed	19.29%	17.50%
	% total patients admitted	32.86%	0.75%
85 yrs or over	% Recommend Score	97.3%	97.6%
	% total surveyed	4.58%	3.64%
	% total patients admitted	6.07%	0.27%
Not completed	% Recommend Score	93.0%	95.7%
	% total surveyed	35.57%	43.20%