

In April 2019, patients were asked if they would recommend our Emergency Department to family and friends if they needed similar care or treatment. 1,202 people responded

93 % would recommend

2 % would not recommend

989
Said
Extremely
likely

134
Said
Likely

51
Said
Neither
Likely nor
Unlikely
or Don't
Know

6
Said
Unlikely

22
Said
Extremely
Unlikely

Scores displayed will always be 4 - 6 weeks old, as validation and reporting to NHS England is required prior to publishing.

The Friends and Family Test allows staff to make improvements based on patient feedback.

You can participate in The Friends and Family Test in a variety of ways; electronic & paper surveys, on our website "How was it for you", QR scan.

If you would like any further information please ask the Ward Sister / Charge Nurse.

www.leicestershospitals.nhs.uk