

In May 2024, patients were asked overall how good their experience of our Outpatients was. 10,264 people responded

95 % positive

3 % not positive

8,649
Said
'Very good'

1,071
Said
'Good'

231
Said
'Neither Good nor Poor' or 'Don't Know'

126
Said
'Poor'

187
Said
'Very poor'

Scores displayed will always be 4 - 6 weeks old, as validation and reporting to NHS England is required prior to publishing.

The Friends and Family Test allows staff to make improvements based on patient feedback.

You can participate in The Friends and Family Test in a variety of ways; electronic & paper surveys, on our website "How was it for you", QR scan.

If you would like any further information please ask the Ward Sister / Charge Nurse.

www.leicestershospitals.nhs.uk