

In March 2025, patients were asked overall how good their experience of our Outpatients was. 19,884 people responded

95 % positive

3 % not positive

16,618
Said
'Very good'

2,286
Said
'Good'

444
Said
'Neither Good nor Poor' or 'Don't Know'

254
Said
'Poor'

282
Said
'Very poor'

Scores displayed will always be 4 - 6 weeks old, as validation and reporting to NHS England is required prior to publishing.

The Friends and Family Test allows staff to make improvements based on patient feedback.

You can participate in The Friends and Family Test in a variety of ways; electronic & paper surveys, on our website "How was it for you", QR scan.

If you would like any further information please ask the Ward Sister / Charge Nurse.

www.leicestershospitals.nhs.uk